

# Your Source for YORK® Chiller Parts

Orders leave the Baltimore Parts Center at the rate of almost one per minute on average – orders for everything from 9,000-lb motors to a 1/4" bolt. Ninety-seven percent of the orders for in-stock items are shipped the day they're ordered.

The Parts Center procures, stocks and ships parts for all applied HVAC products and also supports the Johnson Controls' Navy and refrigeration businesses.

- Over 10,000 SKUs in inventory
- 96,000 sq. ft. facility
- 70 team members
- Dedicated customer service center with 20+ customer service agents
- Online ordering available for your convenience
- Orders placed before 3 p.m. are shipped the same day

And when your customers need more, the Parts Center provides more:

- Parts identification assistance
- Product experts who can provide technical documentation and data
- Access to additional services, such as chiller rental, remanufactured compressors, motor rewinding and control board repair

The performance and operating capability of a building's HVAC system depends on the quality of the replacement parts used to service it. To ensure optimal performance of equipment, regardless of its age or model, you can rely on genuine YORK® OEM parts from the Baltimore Parts Center.



## Contact us:

### Normal Working Hours:

Monday through Friday 8:00 a.m. - 6:00 p.m. Eastern Time

Phone: 800-932-1701

Email: [chillerparts@jci.com](mailto:chillerparts@jci.com)

Fax: 800-932-1702

After Hours Phone: 410-574-0400

[www.johnsoncontrols.com/chillerparts](http://www.johnsoncontrols.com/chillerparts)

The Parts Center is located in Baltimore, MD.



© 2015 Johnson Controls, Inc. P.O. Box 423, Milwaukee, WI 53201

Printed in USA PUBL-7561 (Rev. 11/15)

[www.johnsoncontrols.com](http://www.johnsoncontrols.com)

